

Z-20025/8/2010-Adm.I  
Government of India/Bharat Sarkar  
Ministry of Labour & Employment/Shram Aur Rozgar Mantralaya  
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New Delhi dated the 29 March 2011

**OFFICE ORDER NO 78 OF 2011**

Consequent upon implementation of web-based Mission Mode project on Pensions namely Pensioners' Portal (<http://pensionersportal.gov.in>) under the National e-Governance Plan, an independent CPENGRAM Cell has been created in the Main Secretariat of this Ministry.

(i)	Section Officer	:	1
(ii)	Assistant / UDC	:	1
(iii)	Data Entry Operator	:	1

2. Sh. Sheesh Ram, Section Officer is posted to CPENGRAM Cell in addition to his existing duties with immediate effect and till further orders.

3. The basic objective of the CPENGRAM Cell would be to facilitate redressal of Pensioners' Grievances and also to provide information and guidance to Pensioners on various pension and retirement related matters within the Ministry, its Attached Subordinate Offices and Autonomous Bodies. The Cell will submit compliance report to Department of Pension and Pensioners' Welfare, Ministry Personnel, Public Grievances and Pensions from time to time.

4. This issues with the approval of Additional Secretary (L&E)



(Pradeep Gaur)  
Under Secretary to the Government of India  
Tele : 2376693

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